

	<h1>QUALITY POLICY</h1>	<h2>SMQ05/5</h2> <p>Rev.4 del 12/2024</p>
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The Quality Policy of Bulloneria Bellicini srl is the reference document that illustrates the basic principles of its Quality Management System according to ISO 9001.

The Quality Policy is defined and adapted in relation to the context in which the company operates and the expectations of the relevant interested parties: Customers, Suppliers, Staff, Supervisory and Control organizations.

This document makes official synthetically in a nutshell the commitment of the Management and the company to satisfy all applicable needs, be they legal, customers or interested parties.

The Guiding Principles and primary strategic objectives that the Management has identified for its Quality Management System and which it undertakes to ensure are:

- Customer satisfaction: guaranteeing the customer a quality service, responding positively to the needs and expectations of customers by identifying and monitoring their level of satisfaction, through the optimization of business processes to achieve continuous improvement.
- Involvement and enhancement of human resources: communicate, disseminate, support, involve, provide adequate training, define skills and responsibilities in the implementation of the Quality Management System.
- Compliance with mandatory regulations: ensure compliance with mandatory regulations and any voluntary commitments undertaken, operating in terms of safety, hygiene, respect for the environment and promoting a proactive approach to environmental and safety issues.
- Financial stability: when planning activities and investments, the financial aspect is also taken into consideration and the cost-benefit ratio is evaluated, thus ensuring financial solidity for the company and interested parties (Customers, Suppliers, Employees, etc.).
- Supplier satisfaction: establish and maintain a good relationship with suppliers based on mutual trust, clarity and honesty in relationships and involve the supplier in business processes related to the search for optimal and innovative solutions and respect for the environmental and safety aspect, therefore, still, looking for improvement.
- Promotion of quality culture develop an adequate corporate culture of quality to pursue the best performance results in the quality area.

In order to achieve the above objectives, Bulloneria Bellicini srl defines the specific objectives for each process and evaluates the performance through the identification of indices. These objectives are periodically monitored and evaluated.

This Policy is illustrated and disclosed to all staff.

DATA AGGIORNAMENTO: 13 dicembre 2024	FIRMA DG:
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