

The principle underlying the Quality Management System (ISO 9001:2015) of Bulloneria Bellicini is the belief in the importance of correct management and control of its production system.

The General Management seeks continuous improvement and is committed to making available the resources necessary to:

- Monitor the efficiency of the Quality Management System through:
 1. Continuous updating
 2. Keeping the improvement and corrective actions undertaken under control and their effectiveness
 3. Staff training and communication
- Use only reliable suppliers who carry out checks on their process; promote a Code of Conduct among its suppliers based on respect for human rights and environmental sustainability
- Consolidate turnover
- Have profit
- Reduce waste
- Reduce internal non-conformities
- Improve customer satisfaction through:
 1. good assistance
 2. the supply of compliant products resulting from continuous checks
 3. timely delivery of orders
- Improve the training of human resources and their satisfaction through:
 1. organization of internal and external professional courses
 2. make available of appropriate equipment
 3. continuous collaboration and expectations monitoring

The General Management is committed to operate according to an ethical and responsible conduct, respecting individuals and all practices that promote workplace safety, health and environmental protection; this occurs both in compliance with current regulations and through voluntary initiatives.

The General Management puts in place specific health protection measures for the internal personnel through specific Risk Assessment Documents and actions aimed at the elimination or mitigation of existing risks.

The General Management, while recognizing its ultimate responsibility for its own corporate Quality Management System, delegates full responsibility for the activities that influence quality for the areas of their competence to the Managers identified in the company organization chart. First of all, they are responsible for the publication and promotion of quality methods for the implementation of the QSO.

The General Management also undertakes to ensure that the quality policy is understood, implemented and supported at all levels of the organization.